

## Gantimpala Award for RSSO Cordillera Administrative Region

The PSA RSSO CAR was conferred with a Certificate of Recognition— Gantimpala Award for going above and beyond in rendering excellent service by establishing and maintaining an effective system to ensure compliance with its policy and objectives as well as adequately maintaining and implementing the requirements of the Quality Management System standards.



RD Alibuyog & CAO Cerezo during the awarding with NS Mapa and Upper Management

The Certificate of Recognition was awarded by Undersecretary Dennis S. Mapa, Ph.D., National Statistician and Civil Registrar General, which was accepted by Regional Director

Villafe P. Alibuyog together with CRASD Chief Adrian A. Cerezo during the National Planning Workshop held at Century Park Hotel, Malate, Manila on November 25, 2022.

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## Implementation of the Philippine Identification System in CAR

The Philippine Statistics Authority (PSA) - Regional Statistics Services Office of the Cordillera Administrative Region and its six Provincial Statistics Offices implemented the Philippine Identification System Act or PhilSys last January 2021. The Philippine Identification System Act also known as Republic Act 11055, was signed into law by former President Rodrigo Roa Duterte on 06 August 2018 mandating the PSA to implement the PhilSys. The PSA will be the agency primarily responsible in the overall planning, management and administration of the PhilSys with the technical assistance from the Department of Information and Communication (DICT).

Target number of Step 2 registrations for the fourth quarter of 2022 for the Cordillera Administrative Region is 401,104. Compared to the target and total registered, 34,553 or 8.61 percent had only registered for the PhilSys ID, and 1,264 or 3.66 percent were assisted which means that the collection of demographic data and appointment setting for the next registration step was done house-to-house. Meanwhile, those who registered online and registered directly at the designated registration centers had a total of 33,279 or 96.3 percent.

**Table 1. Step 2 Registration Report, CAR: 4th Quarter 2022**

Region/ Provinces	Target	Assisted Step 1	Online	Walk- in	Total
CAR	<b>401,104</b>	<b>1,264</b>	<b>10</b>	<b>33,279</b>	<b>34,553</b>
Abra	61,490	162	0	4,606	4,768
Apayao	20,640	31	0	4,061	4,092
Benguet	199,004	489	6	14,926	15,421
Ifugao	46,440	78	0	4,837	4,915
Kalinga	42,570	119	0	1,925	2,044
Mt. Province	30,960	385	4	2,924	3,313

*about the Philippine Identification.....continues*

Among the Provinces, Benguet has the highest registrants with 15,421, it was followed by Ifugao with 4,915, Abra with 4,768 and Apayao with 4,092 and Mt Province with 3,313 registrants.. Kalinga has the least registrants with 2,044.

As to the printed ePhilID, there were a total of 485,675 ePhilIDs issued. There are two modes of distribution, which is the Mode 1 and Mode 2. Almost 23 percent were distributed thru mode 1, wherein a designated claiming area in a barangay or area for registered persons can claim their ePhilID. While, a total of 374,128 or 77 percent were issued thru mode 2. These were the ePhilIDs during mode 1 which were unclaimed that were delivered to their provided addresses during the Step 2 registration.

**Table 2. Printed ePhilID Report, CAR: 4th Quarter 2022**

Region/ Provinces	Target	Mode 1	Mode 2	Total Issued Printed ePhilIDs
CAR	<b>612,320</b>	<b>111,547</b>	<b>374,128</b>	<b>485,675</b>
Abra	61,920	14,290	45,838	60,128
Apayao	48,160	749	33,212	33,961
Benguet	392,160	79,011	177,276	256,287
Ifugao	34,400	5,847	30,752	36,599
Kalinga	41,280	9,939	40,013	49,952
Mt. Province	34,400	1,711	47,037	48,748

The total number of PhilIDs Received by Post Offices in CAR totaled to 140,441. Eighty seven percent were delivered , while 13 percent is still on-going. Meanwhile, 129 PhilIDs were returned to sender and was endorsed to the PSA Regional Offices.

The Philippine Identification System (PhilSys) is the government's central identification platform for Filipinos. It aims to simplify public and private transactions. This is a government-issued, non-transferable ID which serves a valid proof of identity. As a government-issued ID, the PhilID will make it easier to access and apply for social welfare

and benefits from the government. It will also eliminate the need to present other IDs when transacting with the government and private sector (e.g. opening of bank account).

The online registration process is the primary Step 1 Registration process for most Filipinos. From house-to house collection of demographic information, which started in October 2020 in selected provinces. Online registration site was launched on April 30, 2021 to expand Step 1 registration services nationwide to allow more Filipinos to complete registration.

Step 1 was followed by Step 2 registration, which involves the capturing of registrant's biometric data and verifying their demographic information at local registration centers.

The final step to PhilSys is the Step 3 registration, which involves the issuance of the PhilSys Number and the Philippine Identification (PhilID) card.

As one of the proactive strategies of the PSA, the office has begun its implementation of the printed ePhilID, the digital version of the PhilID which is printed on a piece of paper. With the printed ePhilID, registered persons can immediately utilize the benefits of PhilSys, such as faster and seamless transactions in accessing financial and social protection services requiring proof of identity.

**Table 3. PhilID Delivery Update, CAR: As of May 1, 2021—November 25, 2022**

Region/Provinces	Total Number Received by Post Offices	Total Number Delivered by Post Offices	On-Going Deliveries by Post Offices	Percentage Delivered by Post Offices	Return to Sender (RTS) Endorsed to PSA Regional Offices
Abra	31,394	30,677	707	98%	10
Apayao	10,627	10,024	602	94%	1
Benguet	21,262	18,453	2,735	87%	74
Kalinga	28,542	26,656	1,886	93%	-
Ifugao	30,176	19,574	10,594	65%	8
Mt. Province	18,440	16,223	2,181	88%	36
<b>CAR Totals</b>	<b>140,441</b>	<b>121,607</b>	<b>18,705</b>	<b>87%</b>	<b>129</b>
<b>Grand Totals for CAR (including RTS)</b>		<b>121,736</b>			

## Updates on the Implementation of the PhilSys Birth Registration Project (PBRAP)

The PhilSys Birth Registration Project (PBRAP) is a flagship initiative being carried out by PSA in partnership with the Department of Interior and Local Government (DILG) through the local government units which aims to assist those who belong to the marginalized communities or Geographically Isolated and Disadvantaged Areas, including those who were born in other regions but now residing in the Cordillera Administrative Region. The main goal of this project is to improve civil registration aligned with the goals of the Civil Registration and Vital Statistics decade, which provides for the universal civil registration of births, deaths, and other vital events and by 2024 at least 99.5% of all Filipinos have their birth registered and shall be provided with the legal documentation through the issuance of a birth certificate.

The project also aims to strengthen the documentation of Step 2 registration of Republic Act No. 11055, otherwise known as the Philippine Identification System (PhilSys) Act, by increasing the use of the birth certificate as the basic document to be presented by citizens seeking to register with PhilSys.

The target number of registrations for the Cordillera Administrative Region is 42,000 for the year 2022. As of December 31, 2022, there are 17,172 birth records received for verification whether they have birth certificates in the Civil Registry System database. Out of the total number verified, 8,425 have no birth records, which means that they can undergo the process of delayed registration at the concerned LCRO. As to the number of registered documents, 1,098 were already registered, out of these total, 214 certificate of live births were prepared and submitted for out-of-town registration.

As to the issuance of the Certificate of Live Birth in security paper, two hundred seven applicants have already received their certificates. The Province of Benguet has the highest number of SECPA issued with 71, it was followed by Abra with 60, Apayao and Kalinga with 46 and 30, respectively.

**Table 4. PhilSys Birth Registration Assistance Project, Accomplishment Report: CAR:  
As of December 31, 2022**

Province	Target for 2022 (a)	Number of Record for Verification (b)	No. of Verified Record		Number of Registered Documents	Number of Prepared and Submitted COLBs for Out-of-Town	Number Registered Records with issued SECPA	Remarks
			TOTAL	With Negative Result				
Abra	9663	2,096	1,698	1,253	331	58	60	
Apayao	4113	2,441	1,337	1,104	200	48	46	
Benguet	15000	2,665	1,478	1,159	87	3	71	
Ifugao	2505	1,329	850	650	34	5	-	
Kalinga	8250	7,908	6,687	3,862	335	86	30	
Mountain Province	2469	733	511	397	111	14	-	
<b>TOTAL</b>	<b>42,000</b>	<b>17,172</b>	<b>12,561</b>	<b>8,425</b>	<b>1,098</b>	<b>214</b>	<b>207</b>	

## 4th Quarter Inter-Agency Committee on Civil Registration and Vital Statistics (IACCRVS) held



RD Alibuyog giving her warm welcome to the participants

The PSA RSSO - CAR headed by Regional Director Villafe P. Alibuyog held its 4th quarter Inter-Agency Committee on Civil Registration and Vital Statistics (IACCRVS) meeting on November 9, 2022 at Citylight Hotel, Upper General Luna Rd., Baguio City. The meeting kicked off with RD Alibuyog giving everyone a warm welcome.

Several topics including COVID 19 and Dengue situation in CAR was discussed. Nurse II Liane Karl Tuban of DOH-CAR mentioned that as of November 8, 2022, there were 126,793 confirmed total cases. According to her, 123,624 were completely recovered, while 2,722

were COVID 19 related deaths. As to Dengue cases report of CAR, from January 1, 2022 to October 29, 2022, there were 13,549 confirmed cases. Out of the total cases, 1,940 were between the ages 16 to 20 yrs old, and 6,901 or 51% were men. She also added that the result shows a 209% increase over the same period of the previous year.

Michael Umaming, Chief Technical Management and Services Division (TMSD) of NCIP-CAR started his presentation by introducing the Cordillera Region and its people. According to him, majority of the people in the Cordillera Region were indigenous people who actively resisted colonialism in order to survive. He also discussed the NCIP services mandates or programs being implemented by their agency.

Information System Analyst I Angel Marquez also gave an update on the Philippine Identification System focusing on the printable PhilID/ePhilID. This is the digital version of the PhilID printed on a piece of paper. She emphasized that the ePhilID has the same functionality and validity as to the physical ID. Chief Administrative Officer Adrian A. Cerezo added that the printable IPHilID and EPhilID are intended to be an alternative and not a replacement to the actual PhilID. He further advised the participants to let the public know that printable PhilIDs can be used for all official and private transactions in order to reduce misconceptions in social media.

## Solemnizing Officers Information System (SOIS)

The Solemnizing Officers Information System (SOIS) is a primary software tool used by the office of the Civil Registrar General (OCRG) to maintain the repository of solemnizing officers in the Philippines. The CRASM filed by the Solemnizing Officers were processed using this web-based system that manages the records or information of priests, pastors, imams, rabbis and other persons whose authorities to solemnize marriage are registered.

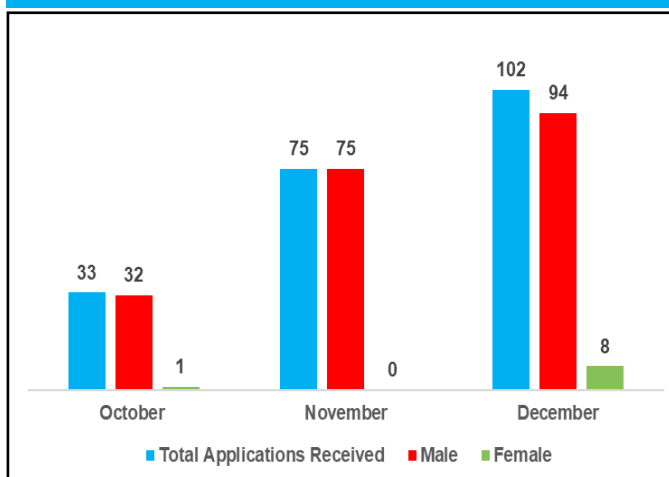
Solemnizing Officers (SO) are officers vested with the authority to solemnize marriage or officiate the marriage of a man and a woman in accordance with the law or the rites, practices, and ceremonies as prescribed or granted by their religion/religious sect or tribe or ethnic group. Aside from the issued Certificate to Solemnize Marriage (CRASM), Solemnizing Officers may check the validity of their license and also keep track of the status of their authority to solemnize marriage.

Regardless of the Solemnizing Officer's religious denomination or sect, a field visit is required of that individual. Here are several examples: 1) There is uncertainty a church, chapel, or similar building is actually present. 2) The SO has received unfavorable comments or information about them, whether at a mosque, synagogue, or another place of worship.

The office received 210 CRASM applications in the total for the 4th quarter of 2022, with male making up 95.7 percent of them while female applicants accounting for 4.3 percent.

The most applicants are in the month of December with 102, followed by November and October with 75 and 33 applicants respectively.

Figure 1. Number of Registered SOs by Month, CAR: 4th Quarter 2022



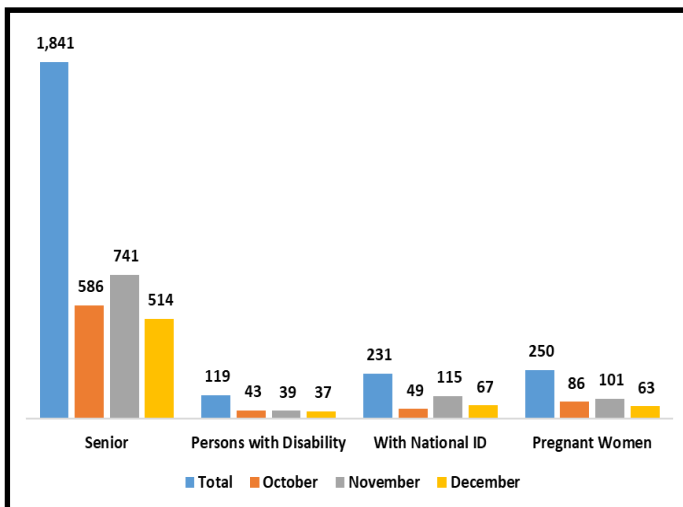
## Civil Registry System (CRS) Courtesy Lane Facility

The Civil Registry System (CRS) Outlet—Baguio City is where the people come to request copies of birth, death and marriage and other similar documents. The outlet had a courtesy lane facility for the seniors, persons with disability or pregnant women. As long as they are applying for their own documents, legal spouse, children or parents, they are eligible to utilize the courtesy lane without making an online appointment. Otherwise, they will have to book their appointment online. Philippine Identification (PhilID) card holders are also included in the special lane as per Memorandum Circular 2022-71. This is to promote awareness on the importance of the PhilID and to further encourage registration.

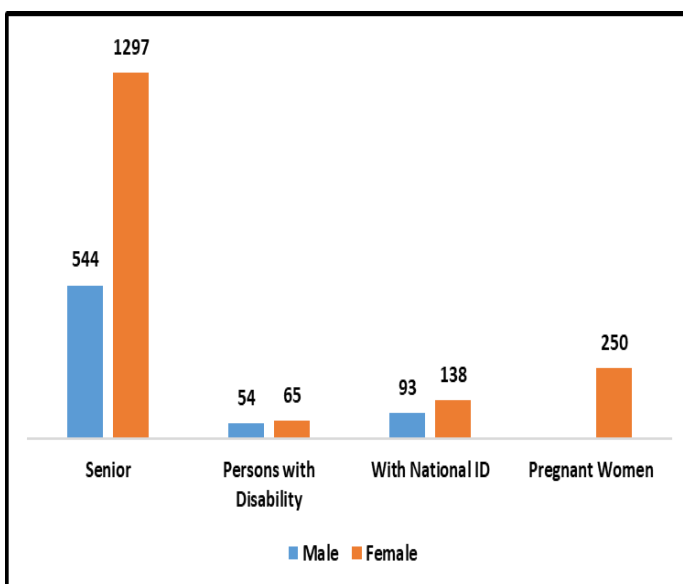
For the 4th quarter of 2022, the total priority clients by category totaled to 2,441. Figure 2 below shows that the seniors had the biggest percentage of clients requesting for their documents with 75.4%. Pregnant women came in second with 10.2%, followed by those with national ID with 9.5%. Persons with disability are the least clients with 4.88%. As to the number of clients served each month, November has the highest clients with 996, followed by October and December with 764 and 681, respectively.

Figure 3 revealed that 1,750 female clients requested for their civil registry documents, accounting for 71.7% of all the priority clients being served at the outlet, while, 691 were male clients. This data resulted to a sex ratio of 253 female for every 100 males.

**Figure 2. Total Priority Clients by Category, CAR: 4th Quarter 2022**



**Figure 3. Total Priority Clients by Sex and by Category, CAR: 4th Quarter 2022**



## RSSO CAR Builds Partnership Through MOA Signing

On October 10, 2022, the PSA RSSO CAR and the Police Regional Office Cordillera (PROCOR) signed a Memorandum of Agreement (MOA) to formally establish their collaboration during the Traditional Monday Flag Raising Ceremony at Masigasig Grandstand, Camp Major Bado Dangwa, La Trinidad, Benguet.

Representing the Regional Statistical Services Office (RSSO) CAR were Director Villafe P. Alibuyog and Registration Officer IV Gerard A. Tolito who signed the said agreement while representing the Police Regional Officer Cordillera was PROCOR Deputy Regional Director for Administration, PBGEN John C. Chua.

In her message, Director Alibuyog said that the partnership will provide more accessible and convenience for the police officers in requesting PSA-issued copies and certifications of Civil Registry Documents from the PSA.



With the Batch Request Entry Query System, the PSA authorizes the PROCOR to receive requests for PSA-issued

copies and certifications of civil registry documents from the PNP personnel. The actual processing of the requests is done by the CRS outlet assigned to service the authorized partner. The PSA shall provide the BREQS user the software, form templates, updates and procedures necessary in servicing its clientele.

**4th Quarter Inter-Agency.....continues**

Ritchie Mae C. Chupisna, Birth Registration Agent provided an update on the PhilSys Birth Registration Project. She informed everyone that 290 registrations had been completed successfully, and 87 registrants had gotten their birth certificates.

Meanwhile, Statistical Specialist II Cristeta E. Ngolob presented the vital statistics in CAR for the 1st semester of 2022 particularly on the birth and death data.

Other matters discussed was the announcement of Information Officer II Bandas of POPCOM for a free non-scalpel vasectomy for males at Baguio City Health Services Office in celebration of the International Men’s Day on November 19, 2022.

The next meeting will be on February 8, 2023.

**Briefing on Human Resource Rules and Regulations and Admin Matters**

The RSSO CAR CRASD held a briefing on Human Resource Rules and Regulations and Admin Matters to the Contract of Service Workers (COSWs) on October 28, 2022. Objectives of this activity is to help them learn the agency’s mission, vision, core values, corporate personality and quality policy of the office. This is also an avenue for them to understand and comply with the rules and regulations set by the office.

Topics discussed includes the dress code policy, working hours and timekeeping, attendance and punctuality, performance management, process on payroll and claims while on official travel and procurement and requisition process. The office ensures that they are informed of and follow the proper procedures.



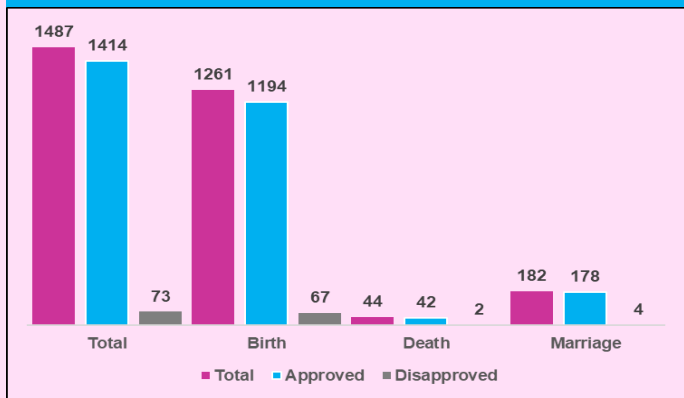
*CAO Cerezo discussing the background of the PSA to the COSWs*

**4th Quarter CRS Outlets Electronic Endorsements in CAR**

Electronic Endorsement is a decentralized, and on-line process of forwarding birth, death and marriage certificates that are not found in the Civil Registry System (CRS) database and Archives. These endorsed documents are scanned and sent to the Philippine Statistics Authority’s Civil Registry Management Division (CRMD) at the Central Office for approval.

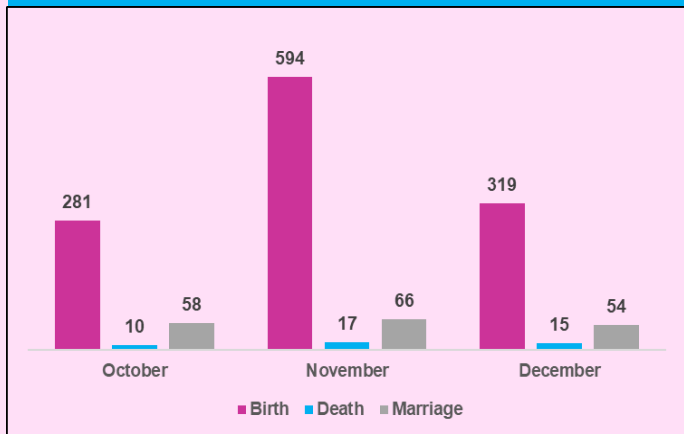
Once approved it can be printed out in any CRS outlet after seven days. These documents could be an advance copy or a request for clearer copy of the document owner if he/she wishes to, or if minor by any of the parents.

**Figure 4. Total Endorsed Documents by Type and Decision: CAR 4th Quarter 2022**



The office received 1,487 endorsed documents in the 4th quarter of 2022. Figure 4 shows that the highest endorsed documents is on birth with a total of 1,261 documents, followed by marriage at 182 documents and death with 44 which has the lowest number of endorsed documents. 95.09 percent of the endorsed documents were approved, while 4.91 percent was disapproved.

**Figure 5. Total Endorsed Documents by Month: CAR 4th Quarter 2022**



The month of November has the highest endorsed documents with 677 as shown in Figure 5. It was followed by December and October with 388 and 349, respectively.

## 4th Quarter 2022 Census Serbilis Center—Baguio City Satisfaction Rating at 90.6%

The Customer Satisfaction Survey for the Civil Registry System (CRS) Outlet is a quarterly undertaking of the office to ascertain how satisfied customers are with the following services: service (promptness and understanding of client's needs); the employees (appearance, courtesy, and knowledge); the procedures and steps (clarity and simplicity); and the location/facilities (clean comfort rooms, safety, ventilated and with enough chairs). The public's opinions and comments help the office to evaluate and improve the services provided at the outlet.

For the fourth quarter of 2022, the result of the Customer satisfaction at the Civil Registry System Outlet recorded a 90.6%. Figure 6 below shows that out of the 106 respondents, 96 were very satisfied or satisfied, 10 were neither satisfied nor unsatisfied, and no one expressed discontent with the services being offered at the outlet.

**Figure 6. CRS Client's Satisfaction Levels, CAR:  
December 2021 and 2022  
(In Percent)**

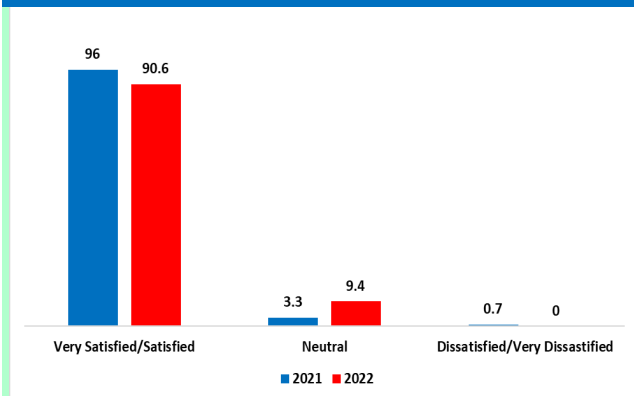


Table 5 shows that 74.5% of the clients were aware and knew that there are other options for acquiring their Civil Registry Documents (CRDs) other than queuing personally at the outlet. In comparison to the same quarter last year, it revealed an increase of 18.5%.

**Table 5. Knowledge on other Methods of Document  
Acquisition, CAR:  
December 2021 and 2022**

With Knowledge	2021	2022	2022
Yes	56.0	74.5	69.8
No	44.0	25.5	30.2

**Table 6. Clients' Demographic Profile, CAR:  
December 2021 and 2022**

Demographic Profile	Count	Percentage
<b>Sex</b>		
Female	65	61.3
Male	41	38.7
<b>Age Group</b>		
19 and below	4	3.8
20-24	19	17.9
25-29	24	22.6
30-34	27	25.5
35-39	7	6.6
40-44	3	2.8
45-49	8	7.5
50-54	3	2.8
55-59	4	3.8
60 and above	7	6.6
<b>Educational Attainment</b>		
Elementary	3	2.8
High School	21	19.8
College or more	82	77.4
<b>Employment Status</b>		
Employed	57	53.8
Unemployed	49	46.2
Not Stated/Blank	0.0	0.0
<b>Place of Residence</b>		
Metro Manila	1	0.9
Outside Metro Manila	105	99.1

Table 6 displays the respondents' demographic profile. Based on the tabulated results, 61.3% of the randomly selected clientele, or the majority, were women. This indicates that most of the transacting clients during the conduct of the survey are represented by female individuals.

As to the age of the respondents, the age group which has the highest number of individuals who transacted in the outlet are from ages 30-34 that constitutes 25.5% of the total sample. It is followed by age group 25-29 with 22.6%.

With respect to the educational attainment of the respondents, 77.4% of the sample respondents have acquired a college degree and/or are in college level. While the percentage of clients that graduated from high school and those that graduated from elementary, respectively, is 19.8% and 2.8%.

Under the employment status, 53.8% were accounted for clients who are employed while 46.2% are unemployed, which includes retired persons or pensioners.

In terms of place of residence, the data reveals that 99.1% come from regions outside of Metro Manila. Within Metro Manila has 0.9%.

## Onboarding of Newly Appointed Employees

On December 9, 2022, the Civil Registration and Administrative Support Division (CRASD) organized an onboarding event at the Prince Plaza Hotel, Legarda Rd., Baguio City for the newly hired employees of the office. The goal of this onboarding process is to help new employees acquire the necessary skills, knowledge and behaviors to become an effective contribution to the organization. Additionally, it helps them quickly pick up on the workplace culture and comprehend the organization's beliefs and priorities.



Topics covered during the onboarding includes the PSA history and mandates which was discussed by Chief Administrative Officer Adrian A. Cerezo, Rules and Regulations on Leave which was presented by Administrative Officer IV Aimee C. Gumpal and the Employee Benefits and Deductions discussed by Administrative Officer III Caridad M. Dulay.

Atty Elenita P. Ugay, Chief, Legal Services Division of the Civil Service Commission-CAR discussed on Republic Act 6713. She gave general outlines of how employees should behave, as well as specific guidance for handling issues like harassment, safety, and conflicts of interest. She also reiterated that every official and employee shall observe the following norms as standards of personal conduct in the discharge and execution of their duties; 1) Commitment to Public Interest, 2) Professionalism, 3) Justness and Sincerity, 4) Political Neutrality, 5) Responsiveness to the Public, 6) Nationalism and Patriotism, 7) Commitment to Democracy and, 8) Simple Living. She mentioned that the salient features of this law is that public officials and employees shall provide service to everyone without unfair discrimination and regardless of party affiliation or preference. Public officials and employees shall extend prompt, courteous, and adequate service to the public.

### QUALITY POLICY

**We, the Philippine Statistics Authority, commit to deliver relevant and reliable statistics, efficient civil registration services and inclusive identification system to our clients and stakeholders.**

**We adhere to the United Nations Fundamental Principles of Official Statistics in the production of quality general-purpose statistics.**

**We commit to deliver efficient civil registration services and inclusive identification system in accordance with the laws, rules and regulations, and other statutory requirements.**

**We endeavor to live by the established core values and corporate personality of the PSA and adopt the appropriate technology in the development of our products and delivery of services to ensure customer satisfaction.**

**We commit to continually improve the effectiveness of our Quality Management System towards equitable development for improved quality of life for all.**

### VISION

**Solid, responsive, and world-class authority on quality statistics, efficient civil registration, and inclusive identification system.**

### MISSION

**Deliver relevant and reliable statistics, efficient civil registration services and inclusive identification system for equitable development towards improved quality of life for all.**

*The CRVS Register is prepared by the PSA- RSSO CAR Civil Registration and Administrative Support Division (CRASD)*

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